

## SSI FAQs

1. What type of storm protection can I expect from your custom systems?

Storm Solutions systems protect against wind, water and flying debris. They are also designed to protect against structural failure and pressurization of the dwelling in the event of window or door failure.

2. How much do your shutters and screens cost?

Fully installed products cost from \$15 to \$25 per square foot. Due to the variety of our solutions, however, the exact price of each custom job is determined by proprietary software that takes into account location, wind pressure requirements, and the types and sizes of windows and doors.

3. Do insurance companies offer discounts for storm protection?

Yes. Some insurance companies offer premium reductions and/or waivers of premium increases for customers who fully protect their homes against storms. Also, insurance companies are adding "wind deductibles" to existing policies in certain areas of the country but often waive those fees for customers who install full storm protection. In most cases, the cost of a Storm Solutions system is less than the value of the additional deductible.

4. How long will it take for my custom storm system to arrive after I place an order?

Custom storm systems usually arrive within three to four weeks after placing an order. During hurricane season, they usually arrive in about four to six weeks, so we encourage customers to call us well in advance of the season.

5. Is it easy to deploy these storm protection systems once they are installed?

Yes. Storm Solutions has re-engineered systems to be quick and easy to deploy, in many cases by a single person. With a powered roll-down solution, deployment is literally done with a click of a remote!

6. What impact will installation hardware have on my house when the screens are not deployed?

It depends on the type of installation method that you choose. In all cases, Storm Solutions has developed custom caps, coverings and architectural details to ensure the most aesthetically discreet installations on the market.

7. Will your screens keep windows and doors from breaking?

Storm Solutions provides a variety of protective systems, including several that will protect windows and doors from breaking. Even in systems where a break is theoretically possible (aluminum roll-down shutters, fabric screens and rigid panels), the occurrence of broken glass is highly unlikely. In the event of a break, Storm Solutions systems will maintain the pressure of your home or business and defend against catastrophic wind and water damage.

8. Do these products meet new building codes?

Yes. Storm Solutions products meet or exceed current building and insurance code requirements and have all necessary testing approvals (see "Product Approvals" on website.

9. What is the warranty period?

Storm Solutions products have a 10-year warranty. For more information, see the "Warranty" section of our website.

10. Can the screens be left up for extended periods of time?

Yes. Many customers choose to deploy their Storm Solutions screens during the "off season" or when they are not in residence. This protects windows and doors from nor'easters and wind-driven sand and rain that can destroy windows and trim, and also creates a thermal barrier by protecting windows from cold air blasts. Because most of our storm protection systems allow air to circulate, they are not prone to rot, mildew or any other weather-related deterioration.

11. Plywood protection makes the inside of my house feel like a dark cave. Will your screens have the same effect?

No. Storm Solutions screens provide visibility and translucency even during a storm. Aluminum roll-down shutters, however, are not translucent.